

Adults, Health & Public Protection Policy & Scrutiny Committee

Date: Wednesday, 25th November 2015

Briefing of: Cabinet Member for Adults & Public Health

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1 Adults

Better Care Fund

- 1.1 Work continues on key schemes in the Better Care Fund (BCF), including development of the Community Independence Service (CIS) and enhancements to hospital discharge.
- 1.2 We have further developed the CIS model. Health and care organisations are working together to achieve full rollout. We are prepared for the staff change and consultation on future working arrangements. Roles will commence as soon as 2016-17 funding for the service is agreed between the parties.
- 1.3 We have also made good progress with the hospital discharge pilot. This has included placing social workers on Chelsea & Westminster's Edgar Horne and David Erskine wards. Early feedback and evaluation supports the case for change. Measures on both staff & patient satisfaction and reduced lengths of stay & re-admissions show encouraging early signs.
- 1.4 The Department of Health announced on the 16th October that the BCF programme will be extended through 2016/17. Locally we are already planning for the next phase of whole systems development with a high level customer journey, business case and commissioning intentions shared with and supported by Health Partners at the Joint Emergency Team on 5th October.
- 1.5 The next meeting of the BCF Board is 8th December 2015.

Home Care Procurement

- 1.6 Contracts have been awarded for a new home care provider for three of the four area patches in Westminster: North East, (Sagecare) Central (London Care) and South Westminster (Vincentian Care Plus).
- 1.7 The transition of customers to the providers began in September in these three patches. Letters were sent to customers affected and meetings with them arranged if required. Regular meetings are held between Adult Social Care commissioners, contract managers, operational staff and the new providers to ensure a smooth transfer of care.
- 1.8 This implementation process is expected to continue until March 2016. The safe transfer of customers is the main concern and implementation of the new model of care will be established once this is complete. Contracts will be executed at the end of the implementation period.
- 1.9 In October, a successful 'meet the providers' event took place between Adult Social Care staff, the new providers and the voluntary sector to start developing the relationships needed to improve the services and to start addressing the areas of work that are key to the new service.
- 1.10 The implementation team are also working with the outgoing providers to maintain service quality and continuity, particularly as we expect them to continue to be part of the homecare market in the future through Direct Payments and subcontracting arrangements.
- 1.11 The procurement for the final patch, North West Westminster, started in October. Spot purchase arrangements will continue in the meantime.

Specialist Housing Strategy for Older People (SHSOP)

- 1.12 We are two months into the contract for Phase One. Progress is being made on the significant recruitment and void position that existed at the point of transfer. One of the key tasks is reconciling the asset issues that Sanctuary raised. Work is progressing on this.
- 1.13 The CCG are taking the matter of the capital agreement and maintenance costs of the Butterworth forward with relevant parties. This activity will inform mobilisation.
- 1.14 Stakeholders are discussing resources and methodology to drive Phase Two forward. This phase will focus on the redevelopment/ new development for two of the six homes.

Events

- 1.15 Silver Sunday took place on Sunday, 4th October. It saw over 1400 people taking part in 40 free events and activities taking place across Westminster. 240 people took part in the tours of Lord's Cricket Ground and a sold out performance of the Pink Champagne Sisters, a 1950's cabaret trio, at the St. James Theatre.
- 1.16 The Carer Awards took place at the Thistle Marble Arch Hotel on Monday, 2nd November, with over 100 people attending.
- 1.17 This year's Tea Dance has proved one of the most popular yet, with almost 1100 applicants for the 1000 tickets available to Westminster's older residents. It will take place at The Grosvenor on Sunday, 29th November.

2 Public Health

School Nursing

- 2.1. Contracts for Health Visiting Services and Family Nurse Partnership transferred to the Local Authority on 1st October from the NHS.
- 2.2. The transfer of these services marks the final part of the overall public health transfer and will join up commissioning for 0 to 19 year olds to improve continuity for children and their families.

NHS health checks

- 2.3. In Quarter 2 we have so far delivered 2053 Health Checks.
- 2.4. If we continue at this rate we will deliver Health Checks to approximately 18% of the eligible population. This is above our target of 15% and a significant improvement on last year.
- 2.5. From October health checks will be offered to people from BME communities from the age of 35, as opposed to 40, because of the evidence of increased risk from an earlier age.

Childhood Obesity

- 2.6. The Mayor's office announced the award for the Social Supermarket capital funding at the beginning of November. Unfortunately the competition was very high and we were not successful in our bid.
- 2.7. The first draft Childhood Obesity JSNA has been completed. A series of workshops and meetings are planned in November to review the evidence,

identify any gaps in evidence and develop recommendations with other departments and partners. The final draft JSNA will be discussed with Cabinet Members in early December. Following this, it is planned to submit the Childhood Obesity JSNA to the Health and Wellbeing Board in January 2016 for approval.

- 2.8. We are working with Central London CCG (CLCCG) who is keen to commission a 'Beat the Street Westminster' project. This engages a whole community in a physical activity game over a six week period. Evidence shows that by the end of the competition, a significant proportion of participants have changed their behaviour choosing to walk or cycle more often for short journeys, or taking up more activity opportunities in and around their local area. Both the Council and West London CCG have each been asked to support the game through a £20k contribution with CL CCG contributing £126k. It is likely to start in April/May 2016.

Substance Misuse

- 2.9. The core drug and alcohol services procurement is moving to the award phase. The final decision to award will be in December owing to a slight delay in the process of Tri-borough governance sign-off. We are still on target to implement by April 2016 as planned.
- 2.10. In the meantime our current providers continue to work with commissioners on making improvements to their services and to improve outcomes. Westminster is in the top quartile for successful completions of drug treatment and alcohol outcomes are on an upward trend.
- 2.11. The Tri-borough service user group has been attended by 40 representatives all current provider services. They are looking at the revised service level of agreements and will be contributing to the implementation of the new model. The current peer mentoring programme is due to complete in December allowing 3 months on placements in current services. These peer mentors will be active in the implementation of the new service.
- 2.12. The numbers attending education training and employment initiatives for service users continue to increase and the upward trend of people entering paid employment is continuing. The developments between businesses prepared to employ or offer training to those with substance misuse and offending histories and our contracted services is ongoing.

Sexual Health

- 2.13. Following a review of community sexual health provision, the extended contracts have been agreed and we will be seeking authority to proceed to

procurement of a fully redesigned model for adults community sexual and reproductive health services. We are actively engaging with key stakeholders in preparation for the redesign and procurement. We have identified efficiencies through the review and have a programme in place to increase our focus on prevention initiatives.

- 2.14. The London wide transformation programme of Genito Urinary Medicine (GUM) services is still on-going. Our current local providers of sexual health mandatory services are working closely with us to achieve improved systems and efficiencies.
- 2.15. A significant data breach occurred at 56 Dean Street in September impacting on 700 individuals, 57 of whom were Westminster residents. We have been kept informed throughout the resolution of this matter by NHS England (NHSE) and the health trust responsible to ensure that residents could access their treatment. Our understanding is that NHSE are about to close the incident and that our residents have chosen to remain with their treatment provider.

Supported Employment

- 2.16. An employer engagement event will be held on 19th November with Cllrs Robathan and Bott attending.
- 2.17. Mapping of local employment services is underway and will inform future commissioning including a tri-borough Supported Employment service.
- 2.18. The ASC mapping and review exercise of WCC services has reached a critical milestone and the findings and recommendations for future commissioning will be presented to the Cabinet Member in late November.

New Director of Health

- 2.19. Mike Robinson, the new director of Public Health, started on 16th November.

3. Health & Wellbeing Board

- 3.1. At the meeting on 1st October, the Board welcomed an initiative on health and wellbeing hubs and a joint project with the CLCC. It expressed an interest in being involved in shaping the Hubs programme. The Board heard updates on the Children and Families Act, the CLCCG business plan themes for 2016/17, the Better Care Fund and Primary Care co-commissioning. The Board also approved a Joint Strategic Needs Assessment (JSNA) on Dementia.

4. Health

Central and North West London NHS Foundation Trust

- 4.1. Our local Mental Health Trust will be undertaking a reconfiguration of services and bringing their plans to the Health Sub-Committee at Westminster in November. Invitations have gone out to majority and minority party members to join this group.

Imperial College Healthcare NHS Trust

- 4.2. Imperial are developing a Transport Strategy for the first time, in response to concerns flagged over the last few years. The relocation of inpatient stroke beds to Charing Cross Hospital has now taken place. Dr Batten has given reassurance that she has seen the changes first hand and is very pleased with how the move has gone.

Healthwatch Westminster

- 4.3. An advert has gone out to source a supplier for local Healthwatch services in Westminster. Westminster is working with RBKC and H&F to procure these services to save the Council the costs of procurement. Westminster will retain a local Healthwatch service as part of these arrangements. Westminster's Healthwatch has gone from strength to strength and now has a membership of over 2,000 local residents from a low of 600 at the start of the contract.

Shaping a Healthier Future

- 4.4. The CCG Collaborative has recently updated the Council to let us know that they are continuing to work on the Implementation Business Case (ImBC) with an anticipated end in April 2016. The ImBC identifies the level of capital investment required for implementation of the site-based service changes agreed in the 2013 business case. Westminster has been invited to attend a meeting at Portcullis House at the end of November to discuss progress on the ImBC.

If you have any queries about this Report or wish to inspect any of the Background Papers please contact Lucy Hoyte x 5729
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